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for the Accountable Aging Care Management September 2011 Newsletter

1. When is the ideal time to move from living in one's own home to living in a Retirement Community?

- When depression or loneliness are interfering with living a day to day normal life.
- When a crisis has occurred such as a fall or an illness and fear of being alone is a result.
- When the doctor is saying living alone is not a good option for multiple reasons.
- When fixing meals and housekeeping and yard work become difficult to manage.
- When vision or physical problems make driving unsafe.
- When someone loves to have fun and be social—when they can participate in all the activities. Don't wait too late for this!
- When your family member can make their own decision and be a participant in a move.
- When a move can be seen as a new exciting adventure, not as a dreaded forced move.

2. In making the choice to move to a facility, what are the three most important factors that a family should consider?

- Does the "personality" of the community "fit" with my family member? The best way to judge this is to eat a meal (test the food in the process!) and observe the surroundings. Do the residents who are eating look happy and are they interacting with one another? Listen for a "happy buzz"! Inquire about the longevity of the staff and relate that to what is seen in the dining room—is there a sense of respect and family atmosphere of caring between staff and the residents?
- Is the organization time-tested and financially stable? Are resources allocated to assure a well maintained and updated facility?
- Is there a continuum with different levels of care for different needs as they arise? If a couple needs different levels of care in the future, ask what can be done to accommodate their needs? How much will that cost?

3. Once a person moves into a facility, what are some of the ways a family can help make this transition easier?

- Let the new resident of the community help decide where to put things in the apartment— even if sitting in a chair in the center of all the boxes. Too often I have heard "my kids unpacked everything and I have no idea where anything is." It is an extreme time of turmoil as is, but this can help!
- If the community has a Welcome Wagon type program where current residents help a new resident get acclimated, then step back and let it work! Let your family member "fly" on their own. If there is no such program, then go with them to a few meals and activities until a few new friends are established.

 Make the move fun! Bring the time treasured items, but suggest getting something new. Go shopping together and Enjoy!

4. In working with families that have waited too long, what do you see as the primary causes?

- Fear of even broaching the subject and anticipating resistance.
- Not knowing the financial circumstance of their family member—how much monthly income, savings and investments they have—and being afraid to ask.
- Fear of being the "bad guy" to siblings or the family member who would benefit from the move—not wanting to be seen as the one "forcing them to move"
- Denial of the situation on both sides—a couple may be compensating for each other and as a whole they seem to be doing ok, but one may be carrying too heavy of a load and the adult child/person helping does not see the true picture. To help with denial of the actual person who would benefit from a move to a retirement community, it is helpful to sit down and make a Pro and Con list and a Cost Comparison of what it costs to live in their own home versus the community...nowadays with conference call/speaker phones and Skype—even long distance family members can come together and help with the lists.
- Fear of the unknown...most communities offer a trial stay for a night or two...go with the person if possible and have a pajama party! Make it a fun trial and just check it out and overcome that obstacle.
- The biggest of all is the fear of Change--- something we battle all of our lives. I have heard so many times over the years, after once settled and breathing a sigh of relief..."Why didn't I do this sooner?"

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